

ChemeDox

Technical Data Sheet



ChemeDox[®] Technical Details

ChemeDox[®] is a web-based service running from NCEC's hosted resilient and secure web server.

Resilience

ChemeDox[®] runs on a hosted web server in a data-centre based in the UK. The server is fully managed with 24/7 technical support and is equipped with (RAID 1) mirrored hard disks so that in the event of a hard disk failure the server will keep on running. Standby equipment is kept in stock so that in the event of a hardware failure, the component or the server can be replaced with the minimum of disruption. Daily back-ups are kept of the databases and documents that make up ChemeDox[®].

Advance notice will be provided of any planned maintenance of the system that would lead to an interruption of service.

In addition we can provide an option of a regular copy of the ChemeDox[®] web pages and database on a CD or DVD so that if you are unable to access the internet you can still have access to your datasheets and other documentation (requires .NET framework 2.0 and SQL Server 2005 Express to be installed on the PC).

Security

The ChemeDox[®] web server is protected with a fully managed firewall system and constantly updated anti-virus software. The server is kept up to date with the latest security patches. All of the ChemeDox[®] pages are served using 128 bit SSL encryption (HTTPS). Additionally the documents stored in ChemeDox[®] are kept outside of the webspace so that they are inaccessible without valid login credentials (this means you cannot provide a URL link to an individual document in ChemeDox[®] without also logging in to the system).

System Requirements

ChemeDox[®] can be accessed from any internet enabled computer using any of the following browsers:

- Internet Explorer Versions 6 or 7.
- Mozilla FireFox Version 2.

The browser must have Java script and cookies enabled. Other browser types may also be suitable – contact us to discuss your requirements.

ChemeDox[®] can store any type of document. Safety Data Sheet files are normally provided in PDF format, though other document types are also used (e.g. Word files or text files). In order to view the documents suitable software for that document type needs to be installed, e.g. Acrobat Reader or similar for PDF files, a suitable version of Word or a Word Viewer for Word files. For PDF files we recommend using Acrobat Reader version 7 or later to ensure that you can view all versions of PDF files.

How to find out more

To find out more about ChemeDox[®] or to arrange a demonstration:

Tel: +44 (0)870 190 6621
Email: chemedox@the-ncec.com
Web: www.the-ncec.com/chemedox